

Company policy

The Management of ATP is firmly convinced that the success of its organization depends on the satisfaction of its customers.

The primary objective we set ourselves is therefore to better interpret the needs of our customers to meet their requests. This cannot be separated from the continuous improvement of our processes with the consequent improvement of the quality of the products supplied.

This is all the more true in a market such as the one in which we operate, characterized by the need to apply voluntary and mandatory standards and technical specifications.

We believe that an effective Management System can provide the bases and tools for continuous improvement and to increase customer satisfaction, as well as to better establish itself on the market.

The Management also guarantees full support and provides adequate resources for the development and maintenance of a management system that guarantees compliance with the requirements relating to products intended for contact with food and related European regulations (GMP).

It is firm will of the CEO of ATP S.p.A.

- a) demonstrate its ability to regularly provide products and services that meet customer requirements and compliance obligations with applicable mandatory requirements;
- b) increase customer satisfaction through the effective application of the system, including the processes for improving the management system themselves;

To this end, it invites and urges all company personnel to:

1) Customers' **Expectations and Needs** are understood, achieving their full satisfaction: providing products that comply with the required and mandatory characteristics, expressed or not (**On Quality**) and within the foreseen times (**On Time**);

2) **Leadership** is consolidated, through the Involvement, Motivation and training of Human Resources in the pursuit of the objectives disclosed, shared and accepted as achievable and stimulating;

3) the **Continuous Improvement** of the Effectiveness of the Management Systems applied is pursued through the constant improvement of both internal and external processes in synergy with **Customers, Suppliers and Interested Parties** (ATP Partners), the reduction of non-quality costs and the elimination of waste;

4) compliance with the requirements relating to products intended for contact with food and related European regulations (GMP) is guaranteed.

The Policy defined above is made known:

· To all Personnel through, intranet, company website, etc;

To Customers and relevant Interested Parties as appropriate, also providing a copy of this Policy upon request.

The CEO ensures that the Managers of the various corporate functions have understood the defined Quality Policy, simultaneously requesting the commitment, each within the scope of their responsibilities, so that this is extended to every level; it re-examines it on the occasion of the “Management Reviews”, and on the occasion of important changes to the context and / or to its strategic guidelines, to ensure its suitability and adequacy.

The Policy is applied and expressed in coherent objectives identified and established and for which the Management undertakes to ensure the provision of suitable and sufficient human and instrumental resources.

The Policy is also reviewed annually in order to ensure its suitability over time

Date:

05th February 2021

C.E.O


